**5Ws + How analysis for the 6 entities in WalStore Operations**

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|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | What are the product they supply?  What is the discount they give? | What us the lat/long of suppliers? | What is the storage capacity? | What is the good time to deliver the product to store? | What is the size of the area? | What they do to fulfil the demands of customer?  What is the expiry date of products? |
| **How?** | How they delivered the products? | How they get to know there is an order? | How they track the shipment? | How they behave for many orders? | How they will manage the customer?  How customer pay you the amount? | How much time it will take? |
| **Who?** | Who are the supplies? | Who manage the warehouse? | Who is the manager of the warehouse? | Who is the responsible for proper delivery? | Who is the regular customer? | Who is the best store? |
| **When?** | When the product had come? | When transporter receive the products from suppliers? | When they receive products from transporter? | When they will deliver product warehouse to store? | When the store will open/ close? | When customer get satisfied? |
| **Where?** | Where is the suppliers located? | Where will they kept suppliers products? | Where is the warehouse located? |  | Where is the store located? | Where is product gone? |
| **Which?** | Which is the good suppliers? |  | Which is the perfect route for suppliers? | Which system they use to track the order? |  |  |